



you call the shots



experience the **difference** with convenia[®]

You chose CONVENIA. Good call.

You and your veterinarian just gave your dog the best chance for successful treatment with an assured course of antibiotic therapy. Now we'd like to hear about your CONVENIA experience. We're so confident that you'll appreciate the CONVENIA difference that we're offering a reimbursement for your feedback. In order to request a reimbursement, you'll just need to:

- Complete a survey
- Submit a duplicate receipt
- Share optional before-and-after photos



you call the shots Reimbursement Guide

Follow these simple steps
to receive your reimbursement.

you call the shots Reimbursements

\$ 10 for dogs 20–30 lb

\$ 20 for dogs 31–49 lb

\$ 30 for dogs 50+ lb

1. Either during your veterinary visit or immediately when you get home, take a photo of the area on your dog affected by the skin infection.



2. When your dog's skin visibly improves, take another picture of your dog. (Please wait at least 3 days.)



Steps 1 and 2 for photo submissions are optional.

Here's an example:

Two-year-old pit bull treated only with CONVENIA.*



day of treatment



72 hrs. post-injection

Photos: Timothy Smaha, DVM

*Case included an initial skin cleansing with a dilute topical antiseptic.

3. When your dog's skin has visibly improved and you are ready to provide feedback on your experience (between 3 and 14 days), go to:

www.MyPetItches.com/youcalltheshots

4. Register with your email address and a password.

5. Choose your preferred submission method, and follow the instructions to request reimbursement.

6. You can check the status of your reimbursement online in the Tracking Center.

7. You'll receive your reimbursement in the mail 3 to 4 weeks after submitting your form.

If you have more than one dog that's been treated with CONVENIA, you're eligible for a reimbursement for each dog.

You are eligible for two reimbursements if your dog requires a second injection.

Submission Methods

ONLINE

Complete survey.
Upload receipt
& photos.

Hit **SUBMIT**

MAIL

Complete survey.
Hit **SUBMIT**

Mail receipt &
photos.

FAX

Complete survey.
Hit **SUBMIT**

Fax receipt &
photos.